

# Need Help Paying Your Heating Bill? LIEAP May Help!

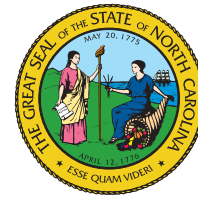
## What is LIEAP?

The North Carolina Low Income Energy Assistance Program (LIEAP) assists eligible households\* in paying their household heating bills with a one-time cash payment.

## Am I Eligible?

Eligible households must

- meet an income test
- be responsible for its heating bills
- not have assets over \$2,200
- include a U.S. citizen or an eligible non-citizen
- apply in the county where they live



## When and Where Do I Apply?

**Times:** 8 a.m. - 5 p.m. Monday - Friday  
8 a.m. - 12 p.m. Saturdays

**Locations:** Mecklenburg County Department of Social Services, Kuralt Centre  
301 Billingsley Road, Charlotte, NC 28211

Mecklenburg County Department of Social Services,  
Valerie C. Woodard Center, Suite 100  
3205 Freedom Drive, Charlotte, NC 28208

Elderly or disabled persons may send a representative to apply, or they may call 704-353-1500.

## What Should I Bring When I Apply?

- Name, date of birth and Social Security cards of each household member
- Items to verify your identity (e.g. passport, Social Security card, drivers license)
- Pay stubs, bank statements (checking and savings) and childcare receipts from October
- Unearned income in October (such as award letters)
- Verification of stocks, bonds, mutual funds, savings certificates, retirement funds (e.g. IRAs, 401(k), Keogh)

**For more information, contact us at 704-353-1500.**

\*Some households receiving food stamps are automatically eligible for LIEAP. If your household is not automatically eligible, please apply in person on the dates listed. Only one check is mailed per household.